

Enable remote work, successfully.

Your remote workforce requires much more than just online meetings to be successful.

A single hub to chat, meet, call, and collaborate can help every type of worker—from C-Suite to firstline—connect and thrive securely in this new reality of work driven by COVID-19.

Considering Zoom?

Microsoft Teams may be the better choice for your business.

Microsoft Teams is more than just online meetings. It is a single hub to integrate the people, content, and tools your team needs to work together, even when they need to work apart.

Microsoft Teams is included in your Microsoft 365 subscription.

Secure, productive, and intelligent collaboration in Microsoft Teams



PROTECTING USERS AND DATA

In **Microsoft Teams**, protecting your users and data is a key priority, built into the product. But don't just take our word for it—we back our promise with strong contractual commitments for your peace of mind.

vs. **Zoom** lacks critical security features, like preventing data loss or stopping users from opening malicious files, exposing your users and IP to risk, while providing limited contractual commitments.



ENABLING REMOTE WORK

Productive remote work needs more than online meetings. **Microsoft Teams** is a hub for teamwork that supports remote collaboration end-to-end—so your teams can meet online, co-author seamlessly, keep context with persistent in-channel discussions, and more.

vs. **Zoom** can enable your online meetings, but you will need additional third-party tools to fully equip your teams to collaborate remotely. And even then, bouncing from one interface to another can disrupt workflows and affect your organization's productivity.



CREATING AN INCLUSIVE WORKPLACE

Microsoft Teams is a platform that helps your entire workforce be productive remotely, no matter their abilities, language, workstyle, or technical skill. It delivers an intelligent, inclusive experience and easily scales to enable large cross-company meetings and live events.

vs. **Zoom** lacks tools like real-time live captioning or automated workflows, designed to help people of all abilities stay productive. Its host-based licensing means only designated hosts get full-fledged abilities, with the rest relegated to stripped-down functionality. Live events are supported only as a paid add-on.

Microsoft Teams is a better choice for your business.

Teams provides secure, productive, and intelligent collaboration with several built-in features not included with Zoom.



PROTECTING USERS AND DATA

Teams vs. Zoom

Use location, device, and risk level to ensure only the right people view content, join meetings, and present (MDM/MAM)	✓	✗
Protect files, chats, and content from being exposed accidentally through data loss prevention and sensitivity labels	✓	✗
Prohibit recordings or transcripts stored in the cloud from being accessed, monitored, or viewed by unauthorized users unless engineers are providing technical support	✓	✓
Protect users from malicious software hidden in links and attachments (Advanced Threat Protection)	✓	✗
Get support for 90+ national, regional, and industry-specific compliance requirements and standards	✓ ¹	✗
Comply with policies and regulations more easily , with built-in tools for legal hold, data retention, and case management (eDiscovery, Legal hold, Audit log, Content search)	✓ ²	✗

¹ Certifications include: HIPAA, HITECH, ITAR FedRAMP, FISMA, EU Model Clauses / Privacy Shield, ISO, SSAE, SOC (1, 2, & 3). For a complete list, please visit the [Microsoft Trust Center](#).

² Capabilities included for Microsoft Teams channels, chats, and files. Does not cover meeting recordings or transcripts.



ENABLING REMOTE WORK

Schedule and review upcoming meetings and agendas natively right from your calendar	✓	✗
Chat, share presentations, transfer controls, or send files within the meeting	✓	✓
Take notes and co-author in real-time during the meeting with seamlessly integrated document collaboration and digital whiteboarding	✓	✗
Reduce distractions through custom backgrounds	✓	✓
Store meeting content and discussions in one place with persistent context and notes captured in channel or chat (before/during/after)	✓	✗
Record meetings in the cloud and access previous meeting recordings and transcripts	✓	✓
Untether productivity through walkie-talkie mode on smartphones, tablets, and hands-free devices	✓ ³	✗

³ Walkie Talkie in Microsoft Teams will be available starting July 2020.



CREATING AN INCLUSIVE WORKPLACE

Ensure accessibility with real-time AI-enabled captions	✓	✗
Overcome language barriers through in-line chat translations in over 60 languages	✓	✗
Simulate in-office discussions with multiple, simultaneous live video streams and virtual hand raising	✓ ⁴	✓
Deliver live events for up to 10,000 attendees as easily as a meeting, at no extra cost	✓ ⁵	✗ ⁶
Automate and digitize workflows with low-code tools to make processes easier for remote workers	✓	✗
Empower unlimited interactions for the entire organization , not just designated hosts	✓	✗

⁴ Microsoft Teams currently offers 4 live video streams with 9 coming by mid-May 2020, while we work to increase this limit even more in the future.

⁵ Temporarily increased to enable up to 100,000 attendees through the live events assistance program, through July 1, 2020.

⁶ Zoom provides live events as a paid add-on based on participants, charged per month/per host (1k/\$340; 3k/\$990; 5k/\$2,490; 10k/\$6,490)

Learn more at microsoft.com/teams

Note: Microsoft 365 E5 is the basis of this comparison. Teams benefits vary by license.

